



MISSION STATEMENT

H & A Training and Supplies' mission is to consistently provide "quality and value for money" Training Courses to our existing and new customers

VISION STATEMENT

H & A Training and Supplies' vision is to be the preferred supplier of First Aid Training and other Training Packages in the markets we serve

WE HOLD THESE VALUES IN HIGH ESTEEM

Integrity

H & A Training and Supplies, their staff, Trainers and Assessors endeavour to do what they say they will do, and to be open and honest in our dealings

Initiative

H & A Training and Supplies, their staff, Trainers and Assessors seek every opportunity to improve and are consciously proactive, rather than reactive

Innovation

H & A Training and Supplies, their staff, Trainers and Assessors seek to develop more efficient ways to conduct our business, and invest in finding new ways to serve our customers better

Goodwill

H & A Training and Supplies, their staff, Trainers and Assessors seek to foster goodwill, co-operation and collaboration internally and with our competitors

OUR STRATEGY IS THREEFOLD

1. H & A Training and Supplies, will continue to build the network through the addition of quality Trainers
2. H & A Training and Supplies, will continue to attract, develop and retain high calibre people in the industry
3. H & A Training and Supplies, their staff, Trainers and Assessors strive to provide a level of service to all, that will exceed customer expectations and gain respect of fellow professionals

OUR OPERATING PHILOSOPHY

Responsibility

H & A Training and Supplies, their staff, Trainers and Assessors will try to accept responsibility for their activities using their best endeavours in all they do

Contribution

H & A Training and Supplies, their staff, Trainers and Assessors will participate in the company, constructively sharing their ideas and expertise individually and in teams, to further the direction of H & A Training and Supplies.

Shared Rewards

H & A Training and Supplies, their staff, Trainers and Assessors, promote an environment that encourages earned rewards and recognition

Perpetual Improvement

H & A Training and Supplies, their staff, Trainers and Assessors promotes a culture that relishes the fact that we will fulfil our vision to be the preferred supplier of training courses in the market we serve